



INSTITUTE OF STRATEGIC MANAGEMENT

RTO Number 91485



Diploma of Leadership & Management
BSB51918
Open Program 6.21
Start date Tuesday, 19 October 2021

Day	Topic	Units of Competency	Workshop Date
1	Lead with Confidence, Authenticity & Insight	Provide leadership across the organisation, BSBMGT605 Develop and use emotional intelligence, BSBLDR511	Tues 19 Oct
2	Optimise Your Time & Career	Manage personal work priorities and professional development, BSBWOR501 Manage meetings, BSBADM502	Tues 16 Nov
3	Plan & Execute with Excellence	Manage operational plan, BSBMGT517 Facilitate continuous improvement, BSBMGT516 Undertake project work, BSBPMG522	<u>Wed</u> 15 Dec
4	Build a High-Performance Team	Lead and manage team effectiveness, BSBWOR502 Manage people performance, BSBMGT502	Tues 15 Feb
5	GreenLine Conversations	Develop and use emotional intelligence, BSBLDR511 Lead and manage effective workplace relationships, BSBLDR502	Tues 15 March
6	The Customer Experience	Manage quality customer service, BSBCUS501 Communicate with influence, BSBLDR513	Tues 12 April
7		Participant Presentations & Graduation	tbc