RTO Number 91485
INSTITUTE OF STRATEGIC MANAGEMENT

WORLD CLASS TEAMS
Unleash Your Full Potential

Diploma of Leadership & Management
BSB51918
Open Program 1.21
Start date Thursday, 18 Feb 2021

Day	Topic	Units of Competency	Workshop Date
1	Lead with Confidence, Authenticity & Insight	Provide leadership across the organisation, BSBMGT605 Develop and use emotional intelligence, BSBLDR511	Thurs 18 Feb
2	Maximise Your Time & Career	Manage personal work priorities and professional development, BSBWOR501 Manage meetings, BSBADM502	Thurs 18 March
3	Plan & Execute with Excellence	Manage operational plan, BSBMGT517 Facilitate continuous improvement, BSBMGT516 Undertake project work, BSBPMG522	Thurs 22 April
4	Build a High-Performance Team	Lead and manage team effectiveness, BSBWOR502 Manage people performance, BSBMGT502	Thurs 20 May
5	GreenLine Conversations	Develop and use emotional intelligence, BSBLDR511 Lead and manage effective workplace relationships, BSBLDR502	Thurs 17 June
6	The Customer Experience	Manage quality customer service, BSBCUS501 Communicate with influence, BSBLDR513	Thurs 15 July
7		Participant Presentations & Graduation	tbc